

Postal Regulatory Commission Submitted 10/12/2011 4:02:32 PM Filing ID: 76625 Accepted 10/12/2011

#### Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the Pimmit Branch for the following services:

stal	Services	D	ally	W	eekly	Monthly	Neve	er
a.	Buy stamps					$\square$		
b.	Mail letters				$\square$			
c.	Mail packages				Ø			
d.	Buy Certified Mail™, Registered Mail™, I Delivery Confirmation™, or Signature Confirmation™		d mail,			П		
e.	Send Express Mail®							
f.	Pick up mail from a Post Office Box							
g.	Pick up mail from general delivery						図	
h.	Buying Postal Money Orders						Q	
ì.	Buy stamp-collecting products							
Ot	her postal services:							
а.	Enter permit mailings	Yes		No	凶			
No	onpostal Services							
a.	Picking up government forms (such as tax forms)	Yes		No	A			
b.	Assisting senior citizens, persons with disabilities, etc.	Yes		No	Ø			
If	ves, please explain:							
_	Do you page another Post Office dur	ina hu	unin one he	avea while	o teorrali	ng to or from worl	s or shooning on	e for normanal monde?
۷.,	Do you pass another Post Office dur Yes [		isiness no	ours while		lo 🖄	c, or snopping, or	for personal needs?
lf ı								
11.)	ves, which offices:							
-								



DINITED STATES
POSTAL SERVICE

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Falls Church Main Office will compare to your current service?

Better 

Just as Good 

No Opinion 

Worse 

Please explain.

Javan Fred Manager Coarry Fred Lawy

4. Do you currently use local businesses in the community?

Yes 🖾

No 🗆

If yes, would you continue to use them if the <> Station/Branch is discontinued?

	Yes 🗆	, No ⊠	
Name:	ase print y	your name)	
Address:			_
Telephone number:	Dat	te: <u>01-12-10</u>	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by January 19, 2010 to the following address:

Post Office Review Coordinator PO Box 3603 Winchester, VA 22604-2593



March 23, 2010

#### Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pimmit Branch, Falls Church, VA. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You stated that you use the Pimmit Branch to conduct your postal business. The Postal Service has developed a number of convenient options that can save customers a trip to the Post Office. For instance, customers can buy stamps online on our Web site at <a href="www.usps.com">www.usps.com</a>, by phone at 1-800-STAMPS24, or by mail. Stamp orders are delivered directly to customer mailing addresses. Our Click-N-Ship online mailing service will calculate and print mailing labels with postage. It also offers free Delivery Confirmation or Signature Confirmation as an option. Free carrier pickup may be requested online and is available with Express Mail Overnight Guaranteed, Priority Mail and International Mail. Customers can also place their mail on hold, file a change-of-address order, or request redelivery of an item of which a notice was left my calling 1-800-ASK-USPS or visiting www.usps.com.

If it is determined that a discontinuance of the Pimmit Branch should be pursued, a proposal will be written and forwarded to USPS Headquarters for final approval. If USPS Headquarters feels the proposal is warranted, a final determination will be written. Affected customers will be notified if a decision is made to discontinue the Pimmit Branch.

If you have additional questions or comments, please feel free to contact Donna Bradley, Postmaster, Falls Church, VA at 703 -532-8504.

Sincerely,

Roberts S. Gingell

Sr. Manager, Post Office Operations

8409 Lee Highway



1. Please check the appropriate box to indicate if you use the Pleast Branch for the following services Weekly Monthly Never Postal Services Daily a Buy stamps b. Mail letters s. Mail packages Certified Mail<sup>Th</sup> Recistered Mail<sup>Th</sup>, insured mail. Delivery Confirmation ", or Signature Confirmation 19 e. Sond Express Mail© f. Pick up mail from a Post Office Box g. Pick up mail from general delivery h. Buying Postal Money Orders I. Buy stamp-collecting tirequets Other postal services: Yes [ No. a. Enter permit mailings Nonpostal Services a. Picking up government forms (such as tax forms) b. Assisting senior citizens, persons with disabilities, etc. No senior as well as my own postal business 2. Do you pass another Post Office during business hours while traveling to or from work, or snopping, or for personal needs? No I YUS [ I yes, which offices:

	nov service or gen	or delivery, there will be no eral delivery service, combi a to your current service?	change to your delivery ete Pis section. How de	service - pro ) you think Po	ceed to question 4 1 est Office Box service	f you receive Post Office at the Palls Church Mair
	Better []	Just as Good []	No Coloina 🗌	Wors	e 🗇	
	Papase explain					
4.	Do you currently u	se focal businesses in the o				
		Yes Z		No 🗆		
	If yes, would you :	continue to use them if the *	> Station/Branch is dis-	continued?		<b>+</b>
		Yas 🛍		No □	Sometimes	not
Na	mo:	Petropo	se pant vous namel			
Ad	iresa:	12/62	Se sent and renati			_
Tel	sphone number		Date: 1/19/	10		

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Sincerely.

Roberts S. Gingell

Sr. Manager, Post Office Operations

8409 Lee Highway



1	ease check the appropriate box to indi	cate ii you use	e ine Paninit Branch	tot the rawaying set	vices	
tal	Services	Dally	Weekly	Monthly	Never	
3	Buy stamps		10			
D.	Mall letters		/@			
Ċ.	Mali packages		\C			
ď.	Buy Certified Mail™, Registered Mail™, I Delivery Confirmation™, or Signature					
	Confirmation™			VIII		
е.	Send Express MairS			1/0		
ť	Pick up mail from a Post Office Box			V		
g.	Pick up mail from general delivery		(			
n,	Buying Postal Money Orders		\war-			
Ę	Buy stamp-collecting products		\partial \( \sqrt{\partial} \)			
01	ther postal services:	Į.				
iii.	Enter permit mailings	Yes	No 🗆			
N	onpostal Services					
a.	Picking up government forms (such as tax forms)	Yes 📐	No 🗆			
b	Assisting senior citizens, persons with disabilities, etc.	Yes 🔽	No 🗆			
lf.	yes, please explain;					
2.	Do you pass another Post Office dur	ing business h	ours while traveling	to or from work, or s	hopping, or for personal	ne
	Yes [		No 1	Q		
lf.	yes, which offices:					

12 72 A



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	box service or ger				uestion 4. If you receive Post Offic 3ox service at the Falls Church Ma	
	Better	Just as Good	No Opinion	Worse		
	Please explain					
4.	Do you currently t	use local businesses in the				
		Yes 🖸		No 🗆		
	If yes, would you	continue to use them if the	Station/Branch is di	scontinued?		
		Yes (7)		No 🗆		
Na	ime:					
		* (plea	se print your name)			
Ad	dress: _					
Te	dephone number		Date: 6)/-	21/2010		
		onal comments on a separa he time to complete this que		attach it to this form.		
PI	ease return your qu	estionnaire by January 19, 2	2010 to the following a	ddress:		
PC	ost Office Review Co D Box 3603 inchester, VA 2260					



March 16, 2010



# Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pimmit Branch, Falls Church, VA. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sr. Manager, Post Office Operations

8409 Lee Highway



1. Please check the appropriate box to indicate if you use the Pimmit Branch for the following services:

tal	Services	E	Daily	V	Veekly	Monthly	Never	
a.	Buy stamps					×		
b.	Mail letters					A		
C.	Mail packages					) <del>M</del>		
d.	Buy Certified Mail™, Registered Mail™, I Delivery Confirmation™, or Signature		ed mail,		_	_	4	
	Confirmation™						X	
e,	Send Express Mail®						凶	
f.	Pick up mail from a Post Office Box							
g.	Pick up mail from general delivery						B	
h.	Buying Postal Money Orders						M	
i.	Buy stamp-collecting products							
Ot	her postal services:							
a.	Enter permit mailings	Yes		No	M			
No	onpostal Services							
a.	Picking up government forms (such as tax forms)	Yes	À	No				
b.	Assisting senior citizens, persons with disabilities, etc.	Yes		No	প্র			
lfy	ves, please explain:							
_	D 1000							
۷,	Do you pass another Post Office dur Yes [		usiness h	ours whi		to or from work, or sh	nopping, or for personal	nee
lf v	ves, which offices:					e 31		
. 3	os, mien onices.							

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3.		on 4. If you receive Post Office service at the Falls Church Main			
	Better	Just as Good	No Opinion	Worse	
	Picase explain.				
4.	Do you currently	use local businesses in the	community?		
		Yes 🛭		No 🗆	
	If yes, would you	continue to use them if the	<> Station/Branch is disc	continued?	
		Yes 🔀	*	No 🗆	
Na	me:				
		(plea	se print your name)		
Ad	dress:				
Tel	lephone number: _		Date: 1/12/10		
		onal comments on a separa		ach it to this form.	
Ple	ease return your qu	estionnaire by January 19, 2	2010 to the following add	ress:	

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March 16, 2010



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Sincerely,

Robert S. Gingell

Sr. Manager, Post Office Operations

8409 Lee Highway



1. Please check the appropriate box to indicate if you use the Pimmit Branch for the following services: Postal Services Daily Weekly Monthly Never a. Buy stamps b. Mail letters c. Mail packages d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™ e. Send Express Mail® f. Pick up mail from a Post Office Box g. Pick up mail from general delivery h. Buying Postal Money Orders i. Buy stamp-collecting products Other postal services: a. Enter permit mailings Yes Nonpostal Services a. Picking up government forms (such as tax forms) b. Assisting senior citizens, persons with disabilities, etc. Yes If yes, please explain: 2. Do yoù pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? No P Yes If yes, which offices:

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-2-

3.		n 4. If you receive Post Office ervice at the Falls Church Main			
	Better	Just as Good	No Opinion	Worse	
	Please explain				
4.	Do you currently us	e local businesses in the o	ommunity?		
		Yes 🛛	N	lo 🗆	
	If yes, would you co	ontinue to use them if the <	> Station/Branch is discor	ntinued?	
		Yes 🔘	, N	lo 🗆	
Nai	me:		2		
		(pleas	se print your name)		
Add	dress: _				
Tel	ephone number		Date: 1/11/2	010	
		al comments on a separat time to complete this que		ch it to this form.	
Ple	ase return your ques	tionnaire by January 19, 2	010 to the following addre	ss:	

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8409 Lee Highway



1. Please check the appropriate box to indicate if you use the Pimmit Branch for the following services:

	rices	Daily	W	eekly	Monthly	Never	
a. Buy	stamps	×					
b. Mail	letters	M					
c. Mail	packages	女					
Deliv	ified Mail™, Registered Mail™, I very Confirmation™, or Signature firmation™				IZ.		
e. Sen	d Express Mail®				П		
f. Pick	up mail from a Post Office Box	Ø					
g. Pick	up mail from general delivery					DK.	
h. Buyi	ng Postal Money Orders					Á	
	stamp-collecting lucts					×	
Other p	oostal services:	78					
a. Enti	er permit mailings	Yes 🗵	No				
Nonpo	stal Services	7. 3					
	ing up government s (such as tax forms)	Yes A	No				
	sting senior citizens, ons with disabilities, etc.	Yes 🔊	No	M			
If yes, p	lease explain:	19		/ -			

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-2-



3.		ion 4. If you receive Post Office service at the Falls Church Main			
	Better	Just as Good	No Opinion	Worse X	
	Please explain			/ \	
4.	Do you currently u	ise local businesses in the	community?		
		Yes X		No 🗆	
	If yes, would you	continue to use them if the	<> Station/Branch is di	scontinued?	
		Yes X		No 🗆	
Na	me:				
012	_	(plea	ase print your name)		
Ad	dress:				
Tel	lephone number: _		Date: // 1 4	110	
		onal comments on a separa se time to complete this que		attach it to this form.	
Ple	ease return your que	estionnaire by January 19, 2	2010 to the following ac	ddress:	
PO	st Office Review Co Box 3603 nchester, VA 22604				



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1. Please check the appropriate box to indicate if you use the Pimmit Branch for the following services:

tal	Services	E	aily	W	eekly	Monthly	Never
a.	Buy stamps						
b.	Mail letters						
C.	Mail packages				Ø		
d.	Buy Certified Mail™, Registered Mail™, I Delivery Confirmation™, or Signature		d mail,		_/		_
	Confirmation™						
e.	Send Express Mail®				<b>P</b>		
f.	Pick up mail from a Post Office Box						
g.	Pick up mail from general delivery						
h.	Buying Postal Money Orders						
i,	Buy stamp-collecting products						
Ot	her postal services:						
a.	Enter permit mailings	Yes		No			
No	npostal Services						
a.	Picking up government forms (such as tax forms)	Yes		No			
b.	Assisting senior citizens, persons with disabilities, etc.	Yes		No	Q/		
lfy	es, please explain:						
_							
-							
2.	Do yoù pass another Post Office dur	ing bu	usiness hour	s whil	e traveling to or	from work, or shop	ping, or for personal need
	Yes [				No 🖸		
10	es, which offices:						



-2-

UNITED STATES
POSTAL SERVICE

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8409 Lee Highway



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----	--------------	------------------------	---------------	-------------------	--------------	-----------------------	----

a. Buy stamps  b. Mail letters  c. Mail packages  d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™  e. Send Express Mail®  f. Pick up mail from a Post Office Box  g. Pick up mail from general delivery  h. Buying Postal Money Orders  i. Buy stamp-collecting products  Other postal services:  a. Enter permit mailings  Yes  No  Nonpostal Services  a. Picking up government	ckages	al Services	Daily	Weekly	Monthly	Never	
C. Mail packages □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □	ckages	a. Buy stamps					
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™ □ □ □ □  e. Send Express Mail® □ □ □  f. Pick up mail from a Post Office Box □ □ □  g. Pick up mail from general delivery □ □ □  h. Buying Postal Money Orders □ □ □  i. Buy stamp-collecting products  Other postal services:  a. Enter permit mailings Yes □ No □  Nonpostal Services	d Mail™, Registered Mail™, Insured mail, Confirmation™, or Signature ation™	b. Mail letters					
Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □	Confirmation™, or Signature ation™	c. Mail packages		- Will			
f. Pick up mail from a Post Office Box  g. Pick up mail from general delivery  h. Buying Postal Money Orders  i. Buy stamp-collecting products  Other postal services:  a. Enter permit mailings  Yes   No    Nonpostal Services	mail from a Post Office Box	Certified Mail™, Registered Mail™, Delivery Confirmation™, or Signatur					
g. Pick up mail from general delivery	mail from general delivery	e. Send Express Mail®	0				
h. Buying Postal Money Orders	Postal Money Orders	f. Pick up mail from a Post Office Box					
i. Buy stamp-collecting products □ □ □ □ □  Other postal services:  a. Enter permit mailings Yes □ No ☑  Nonpostal Services	tal services:    ermit mailings	g. Pick up mail from general delivery			P		
Other postal services:  a. Enter permit mailings  Yes No  Nonpostal Services	tal services:    emit mailings	h. Buying Postal Money Orders					
a. Enter permit mailings Yes  No  Nonpostal Services	Services  up government such as tax forms)  g senior citizens, with disabilities, etc.  yes   No   Mo   Mo   Mo   Mo   Mo   Mo   Mo						
Nonpostal Services	up government such as tax forms)  g senior citizens, with disabilities, etc.  yes   No   Mo   Mo   Mo   Mo   Mo   Mo   Mo	Other postal services:					
	up government such as tax forms)  g senior citizens, with disabilities, etc.  yes No   se explain:  pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs	a. Enter permit mailings	Yes	No 🗹			
a. Picking up government	g senior citizens, with disabilities, etc. Yes No see explain:  pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs	Nonpostal Services					
	with disabilities, etc. Yes No 🗹 se explain:  pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs	Picking up government forms (such as tax forms)	Yes 🗌	No 1			
b. Assisting senior citizens, persons with disabilities, etc. Yes \( \square\) No \( \square\)	pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs		Yes	No 🗹			
If yes, please explain:		If yes, please explain:					

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3.	box service or ge	rrier delivery, there will be no eneral delivery service, comp re to your current service?	change to your lete this section.	delivery service - How do you think	proceed to ques k Post Office Box	tion 4. If you rec service at the F	eive Post Office alls Church Main
	Better	Just as Good	No Opinion	□ w	/orse		
	Please explain.						
		VIII NEED CALL THE RESE	727. 927				
4.	Do you currently	use local businesses in the	community?				
		Yes 🗅		No 🗌			
	If yes, would you	continue to use them if the	<> Station/Branc	h is discontinued	?		(3)
		Yes		No V			
Na	ime:		se print vour name	)			
Ad	dress:						
Te	lephone number:		Date:	27/10			
		onal comments on a separa		r and attach it to t	his form.		
Ple	ease return your qu	estionnaire by January 19, 2	2010 to the follow	ing address:	21	Lorry for	the delay

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March 17, 2010



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8409 Lee Highway



Please check the appropriate box to indicate if you use the Pimmit Branch for the following services: Postal Services Dally Weekly Monthly Never a. Buy stamps b. Mail tetters Maii packages Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation 16, or Signature Confirmation \*\* e. Send Express Mail® f. Pick up mail from a Post Office Box g. Pick up mail from general delivery h. Buying Postal Money Orders Buy stamp-collecting products Other postal services. a. Enter permit mailings Yes [ Nonpostal Services a. Picking up government forms (such as tax forms) b. Assisting senior citizens. persons with disabilities, etc. Yes [] if yes, please explain: 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? Yes [ No I If yes, which offices:

DOCKET NO. ITEM NO. 22043 12 84A

UNITED STATES
POSTAL SERVICE

-2-

	box service or gene Office will compare	ral delivery service, comp to your current service?	lete this section. How o	y service - proceed to question to you think Post Office Box se	n 4. If you receive Post Office ervice at the Falls Church Main	
	Better	Just as Good 🗌	No Opinion	Worse		
	Please explain		*			
4.	Do you currently us	e local businesses in the	community?			
		Yes 🗖		No 🗆		
	If yes, would you co	ontinue to use them if the	<> Station/Branch is dis	scontinued?		
		Yes 🗌		No D		
Ne	lame:					
		fole	Lemsn ruov Ining east			
Ad	ddress:					
Te	elephone number:		Date: 1-2	1-10		
		nal comments on a separa e time to complete this qu		attach it to this form,		
P	lease return your ques	stionnaire by January 19,	2010 to the following ac	idress:		
P	Post Office Review Coo PO Box 3603 Vinchester, VA 22604					



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8409 Lee Highway



1. Please check the appropriate box to indicate if you use the Pimmit Branch for the following services:

a Buy stamps  b. Mail fetters  c. Mail packages  d. Buy Confired Mail <sup>TM</sup> , Registered Mail <sup>TM</sup> , Insured mail, Delivery Confirmation <sup>TM</sup> , or Signature Confirmation <sup>TM</sup> e. Send Express Mail®  f. Pick up mail from a Post Office Box  g. Pick up mail from general delivery  n. Buying Postal Money Orders  l. Buy stamp-collecting products  Other postal services:  a. Enter permit mailings  Yes   No    Nonpostal Services  a. Picking up government forms (such as tax forms)  Yes   No    M. Assisting senior citizens, persons with disabilities, etc. Yes   No    If yes, please explain:	tal	Services	D	ally	W	eekly	Monthly	Never
Buy Cariffied Mail™, Registered Mail™, Insured mail, Defivery Confirmation™, or Signature Confirmation™  E. Send Express Mail®  If. Pick up mail from a Post Office Box  Ig. Pick up mail from general delivery  In. Buying Postal Money Orders  I. Buy stamp-collecting products  Other postal services:  a. Enter permit mailings  Yes   No    Nonpostal Services  a. Picking up government forms (such as tax forms)  Yes   No    Assisting senior citizens, persons with disabilities, etc. Yes   No	ä	Buy stamps						
Buy Contified Mail <sup>TM</sup> , Registered Mail <sup>TM</sup> , Insured mail, Delivery Confirmation <sup>TM</sup> , or Signature Confirmation <sup>TM</sup> e. Send Express Mail <sup>TM</sup> f. Pick up mail from a Post Office Box  g. Pick up mail from general delivery  h. Buying Postal Money Orders  l. Buy stamp-collecting products  Other postal services:  a. Enter permit mailings  Yes   No    Nonpostal Services  a. Picking up government forms (such as tax forms)  Yes   No    Assisting senior citizens, persons with disabilities, etc. Yes   No	b.	Mail letters		W/				
Confirmation ** Registered Mail**, Insured mail.  Delivery Confirmation **                  e. Send Express Mail®            f. Pick up mail from a Post Office Box          g. Pick up mail from general delivery          n. Buying Postal Money Orders          Eury stamp-collecting          products        Other postal services;  a. Enter permit mallings   Yes     No      Nonpostal Services  a. Picking up government   forms (such as tax forms)   Yes     No      5. Assisting senior citizens, persons with disabilities, etc   Yes     No		Mail packages					B	
e. Send Express Mail®  f. Pick up mail from a Post Office Box	d	Certified Mail™, Registered Mail™, I Delivery Confirmation™, or Signature				П	П	
f. Pick up mail from a Post Office Box	11			_			-	_
g. Pick up mail from general delivery	01	out English mails						
n. Buying Postal Money Orders	f.	Pick up mail from a Post Office Box						E
Buy stamp-collecting products	ij.	Fick up mail from general delivery						
Other postal services:  a. Enter permit mailings Yes No No Nonpostal Services  a. Picking up government forms (such as tax forms) Yes No	n.	Buying Postal Money Orders						
a. Enter permit mailings Yes No No Nonpostal Services  a. Picking up government forms (such as tax forms) Yes No No Assisting senior citizens, persons with disabilities, etc. Yes No								
Nonpostal Services  a. Picking up government forms (such as tax forms)  5. Assisting senior citizens, persons with disabilities, etc.  Yes. No.	O!	her postal services;						
a. Picking up government forms (such as tax forms)  5. Assisting senior citizens, persons with disabilities, etc.  Yes. No.	18.	Enter permit mailings	Yes		No			
forms (such as tax forms)  Yes No   Assisting senior citizens, persons with disabilities, etc. Yes No	No	onpostal Services						
persons with disabilities, etc. Yes No No	a,		Yes		No			
If yes, please explain:	5	Assisting senior citizens, persons with disabilities, etc.	Yes		No			
	H y	ves, please explain:						
		Do you pass another Post Office dur Yes	ing bu	usiness ho	urs whil	e traveling to o	r from work, or st	hopping, or for personal ne
West Services	if	es, which offices:						

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UNITED STATES
POSTAL SERVICE

(V, X, Y)

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box service or g	arrier delivery, there will be no general delivery service, comp are to your current service?	change to your delive plete this section. How	ry service - proceed to question do you think Post Office Box s	on 4. If you receive Post Office ervice at the Falls Church Main
Better	Just as Good	No Opinion	Worse D	
Please explain.		*		
4. Do you currently	y use local businesses in the	community?		
	Yes		No D	
If yes, would yo	u continue to use them if the	<> Station/Branch is d	scontinued?	
	Yes 🗆		No 🗆	
Name: _				
	(plea	ase print your name)		
Address: _				
Telephone number:		Date: 1/2	1/2010	
	itional comments on a separa the time to complete this qu		attach it to this form.	
Please return your o	questionnaire by January 19,	2010 to the following a	ddress:	
Post Office Review PO Box 3603 Winchester, VA 226				



March 17, 2010

#### Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pimmit Branch, Falls Church, VA. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Pimmit Branch should be pursued, a proposal will be written and forwarded to USPS Headquarters for final approval. If USPS Headquarters feels the proposal is warranted, a final determination will be written. Affected customers will be notified if a decision is made to discontinue the Pimmit Branch.

If you have additional questions or comments, please feel free to contact Donna Bradley, Postmaster, Falls Church, VA at 703 -532-8504.

Sincerely.

Robert S. Gingell

Sr. Manager, Post Office Operations

8409 Lee Highway



1. Please check the appropriate box to indicate if you use the Pimmit Branch for the following services:

D	aily	W	eekly		Monthly	Never	
					9		
⁄lail™, Insure ignature	d mail,						
e Box							
ivery							
Yes		No					
Yes		No					
Yes		No					
ice during bu	siness h	nours while			from work, or s	shopping, or fo	or personal needs?
	fail™, Insure gnature e Box very  Yes  Yes  Yes	e Box	fail™, Insured mail, gnature  Ge Box Very  Yes  No  Yes  No  Yes  No  Yes  No  Yes  No  Yes  No  No  No  Yes  No  No  No  No  No  No  No  No  No  N	fail™, Insured mail, ignature  Ge Box  Very  Yes  No  Yes  No  Yes  No  Tee during business hours while trave		fail™, Insured mall, ignature	tail TM, Insured mail, ignature

DOCKET NO.

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3.		n 4. If you receive Post Office ervice at the Falls Church Main				
	Better	Just as Good	No Opinion	Worse		
	Please explain					
4.	Do you currently u	use local businesses in the	community?			
		Yes 🖸		No 🗆		
	If yes, would you	continue to use them if the	<> Station/Branch is di	scontinued?	-	
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Nai	me:					
140		(plea	se print your name)			
Add	dress:					
Tel	ephone number: _		Date:/	7/10		
		onal comments on a separa ne time to complete this que		attach it to this form.		
Ple	ase return your que	estionnaire by January 19, 2	2010 to the following ac	idress:		
PO	st Office Review Co Box 3603 achester, VA 22604					



March 17, 2010



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Thank you for returning your questionnaire concerning the proposed discontinuance of the Pimmit Branch, Falls Church, VA. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

Robert S. Gingell

Sr. Manager, Post Office Operations

8409 Lee Highway



1. Please check the appropriate box to indicate if you use the Pimmit Branch for the following services: Postal Services Daily Weekly Monthly Never a. Buy stamps b. Mail letters c. Mail packages d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™ e. Send Express Mail® f. Pick up mail from a Post Office Box g. Pick up mail from general delivery h. Buying Postal Money Orders i. Buy stamp-collecting products Other postal services: a. Enter permit mailings Yes Nonpostal Services a. Picking up government forms (such as tax forms) Yes | b. Assisting senior citizens, Yes No persons with disabilities, etc. If yes, please explain: 2. Do yoù pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? No V Yes 🗌 If yes, which offices:

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3.	If you receive carried box service or gene Office will compare	on 4. If you receive Post Office service at the Falls Church Main	n			
	Better	Just as Good	No Opinion 🔲	Worse		
	Places explain					
4.	Do you currently use	e local businesses in the	community?			
	,,	Yes 🗹	,	No 🗆		
	If yes, would you co	ntinue to use them if the	<> Station/Branch is di	scontinued?	9	
		Yes	ė.	No 🗹		
Na	me:					
		(plea	ase print your name)			
Ad	dress: _					
Te	lephone number:	<del>-</del> ,	Date: _/-//-	10		
		al comments on a separa		attach it to this form.		
		time to complete this que				
Ple	ease return your quest	ionnaire by January 19, 2	2010 to the following a	idress:		
Po	et Office Review Coor	dinator				

Post Office Review Coordinator PO Box 3603 Winchester, VA 22604-2593



March 17, 2010



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Robert S. Gingell

Sr. Manager, Post Office Operations

8409 Lee Highway



1. Please check the appropriate box to indicate if you use the Pimmit Branch for the following services: Daily Weekly Monthly Never Postal Services a. Buy stamps b. Mail letters c. Mail packages d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™ e. Send Express Mail® П f. Pick up mail from a Post Office Box g. Pick up mail from general delivery h. Buying Postal Money Orders i. Buy stamp-collecting products Other postal services: Yes a. Enter permit mailings Nonpostal Services a. Picking up government forms (such as tax forms) Yes b. Assisting senior citizens, persons with disabilities, etc. Yes [ If yes, please explain: \_\_ 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? Yes If yes, which offices: \_\_

Post Office Review Coordinator

Winchester, VA 22604-2593

PO Box 3603

PAGE

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3.	box service or ge	rier delivery, there will be no neral delivery service, comp re to your current service?				
	Better	Just as Good	No Opinion	Worse		
	Please explain	The name us	ed it there.	SOI don't	know	
	Itisa	much farther	trek for	me.		
4.	Do you currently	use local businesses in the	community?			
		Yes 😾		No 🗆		
	If yes, would you	continue to use them if the	<> Station/Branch is di	scontinued?		ie.
		Yes 💢	8	No 🗆		
Na	me:	(0)00	se print your name)			
		(piea	se print your name)			
Add	dress: _					
Tel	ephone number:		Date: 19	10		
		onal comments on a separa he time to complete this que		attach it to this form.		
Ple	ase return your que	estionnaire by January 19, 2	2010 to the following ac	Idress:		



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Sincerely.

Robert S. Gingell

Sr. Manager, Post Office Operations

8409 Lee Highway





DOCKET NO.

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PAGE

# Postal Customer Questionnaire

Pl	ease check the appropriate box to ind	icate	if you us	e the Pim	mit Branch	for the following so	ervices:	
tal	Services	E	aily	V	eekly	Monthly	Never	
a.	Buy stamps							
b.	Mail letters				Ø			
c.	Mail packages					$\boxtimes$		
d.	Buy Certified Mail™, Registered Mail™, In Delivery Confirmation™, or Signature Confirmation™		d mail,					
e.	Send Express Mail®							
f.	Pick up mail from a Post Office Box		<b>2</b>					
g.	Pick up mail from general delivery							
h.	Buying Postal Money Orders							
i.	Buy stamp-collecting products							
Ot	ther postal services:							
a.	Enter permit mailings	Yes		No				
No	onpostal Services							
a.	Picking up government forms (such as tax forms)	Yes		No				
b.	Assisting senior citizens, persons with disabilities, etc.	Yes		No				
lf y	yes, please explain:							
_								
2.	Do yoù pass another Post Office duri		isiness h	ours whil	e traveling No		shopping, or for perso	nal ne
lf y	yes, which offices:							



Winchester, VA 22604-2593

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3.	box service or gene		implete this section. How		estion 4. If you receive Post Office ox service at the Falls Church Main
	Better	Just as Good	No Opinion	Worse 🕅	
	Please avplain	1) 0+ 10	Convenion +	Sn-10-0	
į	Development	a level by alarman in the			
4.	Do you currently us	e local businesses in t	-		
		Yes 🔀		No 🗆	
	If yes, would you co	ontinue to use them if the	ne <> Station/Branch is	discontinued?	(4)
		Yes 🏻	_	No 🗆	
Nai	me: _		nease print your name)		
Add	dress: _		nesse print year manier		
Tel	ephone number:	1	Date: 1//3	3/10	
		al comments on a sep-	arate piece of paper and questionnaire.	attach it to this form.	
Ple	ase return your ques	tionnaire by January 1	9, 2010 to the following	address:	
	st Office Review Coo Box 3603	rdinator			



## Dear Postal Customer:

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Sr. Manager, Post Office Operations

8409 Lee Highway





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DOCKET NO.

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3,	box service or ge	rrier delivery, there will be no eneral delivery service, comp are to your current service?	change to your deliver lete this section. How d	y service - proceed to question o you think Post Office Box se	If you receive Post Office rvice at the Falls Church Main
	Better	Just as Good	No Opinion	Worse	
	Please explain.				_
					_
4.	Do you currently	use local businesses in the	community?		
		Yes 🖸		No 🗆	
	If yes, would you	continue to use them if the <	> Station/Branch is dis	continued?	
		Yes 🕒 a	Some	NO D NOT All	
Na	me:	(DIES	se print your name)		
Ad	dress:				
Tel	ephone number		Date: // JA	N10	
		onal comments on a separat		tach it to this form.	
Ple	ease return your qu	estionnaire by January 19, 2	010 to the following add	dress:	

Post Office Review Coordinator PO Box 3603 Winchester, VA 22604-2593





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Winchester, VA 22604-2593

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3.	box service or ge			y service - proceed to question o you think Post Office Box ser	
	Better	Just as Good	No Opinion 🗌	Worse X	
	Please explain			/ \	
4.	Do you currently	use local businesses in the	community?		
		Yes 🛛		No 🗌	
	If yes, would you	continue to use them if the	<> Station/Branch is dis	continued?	
		Yes	•	No A	
Nar	ne:				
		(plea	se print your name)		
Add	fress:				
Tel	ephone number:		Date: 9th	'en 2010	
		onal comments on a separa he time to complete this que		tach it to this form.	
Plea	ase return your qu	estionnaire by January 19, 2	2010 to the following add	dress:	
1	t Office Review Co Box 3603	oordinator			





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Sr. Manager, Post Office Operations

8409 Lee Highway



d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □	b. Mail letters		D	aily	V	leekly	Monthly	Nev	er
d. Buy  Certified Mail™, Registered Mail™, Insured mail,  Delivery Confirmation™	d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™	. Buy stamps					Ø		ſ
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™ □ □ □ □  e. Send Express Mail® □ □ □ □ □  f. Pick up mail from a Post Office Box □ □ □  g. Pick up mail from general delivery □ □ □  h. Buying Postal Money Orders □ □ □  i. Buy stamp-collecting □ □ □ □  Chter postal services:  a. Enter permit mailings Yes □ No □  Nonpostal Services  a. Picking up government forms (such as tax forms) Yes □ No □  b. Assisting senior citizens,	d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™	, Mail letters					厦		ľ
Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™ or Signature Confirmation™ □ □ □ □  e. Send Express Mail® □ f. Pick up mail from a Post Office Box □ g. Pick up mail from general delivery □ □ □ h. Buying Postal Money Orders □ □ □ i. Buy stamp-collecting products □ Other postal services: a. Enter permit mailings Yes □ No □ Nonpostal Services a. Picking up government forms (such as tax forms) Yes □ No □ b. Assisting senior citizens,	Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™ or Signature Confirmation™ or Signature  e. Send Express Mail®  f. Pick up mail from a Post Office Box	. Mail packages					D		1
e. Send Express Mail®  f. Pick up mail from a Post Office Box  g. Pick up mail from general delivery  h. Buying Postal Money Orders  i. Buy stamp-collecting products  Other postal services:  a. Enter permit mailings  Yes No  No  Nonpostal Services  a. Picking up government forms (such as tax forms)  Yes No  No  No  No  No  No  No  Deliver Services  N	e. Send Express Mail®  f. Pick up mail from a Post Office Box  g. Pick up mail from general delivery  h. Buying Postal Money Orders  i. Buy stamp-collecting products  Other postal services:  a. Enter permit mailings  Yes   No    Nonpostal Services  a. Picking up government forms (such as tax forms)  Yes   No    b. Assisting senior citizens, persons with disabilities, etc. Yes   No    If yes, please explain:	Certified Mail™, Registered Mail Delivery Confirmation™, or Sign		d mail,				K	1
f. Pick up mail from a Post Office Box  g. Pick up mail from general delivery  h. Buying Postal Money Orders  i. Buy stamp-collecting products  Other postal services:  a. Enter permit mailings  Yes No  Nonpostal Services  a. Picking up government forms (such as tax forms)  Yes No	f. Pick up mail from a Post Office Box					Ц		,12	k
g. Pick up mail from general delivery	g. Pick up mail from general delivery	. Send Express Mail®						X	
h. Buying Postal Money Orders  i. Buy stamp-collecting products  Cher postal services:  a. Enter permit mailings  Yes No  Nonpostal Services  a. Picking up government forms (such as tax forms)  Yes No	h. Buying Postal Money Orders	Pick up mail from a Post Office I	Вох			X			l
i. Buy stamp-collecting products	i. Buy stamp-collecting products	. Pick up mail from general delive	ry					E	
Other postal services:  a. Enter permit mailings  Yes No   Nonpostal Services  a. Picking up government forms (such as tax forms)  Yes No   No   The service is a	Other postal services:  a. Enter permit mailings Yes No  Nonpostal Services  a. Picking up government forms (such as tax forms) Yes No  b. Assisting senior citizens, persons with disabilities, etc. Yes No  If yes, please explain:	. Buying Postal Money Orders						)Š	1
a. Enter permit mailings  Yes No No Nonpostal Services  a. Picking up government forms (such as tax forms)  Yes No D  No D  No D	a. Enter permit mailings  Yes No								1
Nonpostal Services  a. Picking up government forms (such as tax forms)  b. Assisting senior citizens,	Nonpostal Services  a. Picking up government forms (such as tax forms)  b. Assisting senior citizens, persons with disabilities, etc.  Yes No	Other postal services:							
a. Picking up government forms (such as tax forms)  Yes  No  T  b. Assisting senior citizens,	a. Picking up government forms (such as tax forms)  Yes No  No  No  If yes, please explain:	. Enter permit mailings	Yes		No				
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			Yes		No	P			
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Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for person	트로 보고 있는데 그는데 이번 사람들은 그는데		es 🗆			No			

PO Box 3603 Winchester, VA 22604-2593 DOCKET NO. ITEM NO.

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box service	ve carrier delivery, there wi or general delivery service ompare to your current ser	e, complete this section.			
Better	Just as Good [	No Opinion	□ Worse □	]	
Please exp	lain.				
4. Do you cum	rently use local businesses	in the community?			
	Yes	×	No 🗆		
If yes, woul	d you continue to use them	if the <> Station/Branc	ch is discontinued?		
	Yes		No 💆		
Name:		(please print your name			
Address:		(prease print your name	3)		
Telephone num	ber:	Date:/	11110		
	additional comments on a sking the time to complete		r and attach it to this form	1.	
Please return yo	our questionnaire by Janua	ry 19, 2010 to the follow	ving address:		
Post Office Rev	iew Coordinator				

DOCKET NO.	22043
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Sr. Manager, Post Office Operations

8409 Lee Highway



1. Please check the appropriate box to indicate if you use the Plmmit Branch for the following services: Postal Services Daily Weekly Monthly Never a. Buy stamps b. Mail letters c. Mail packages d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™ e. Send Express Mail® f. Pick up mail from a Post Office Box g. Pick up mail from general delivery h. Buying Postal Money Orders i. Buy stamp-collecting products Other postal services: a. Enter permit mailings Yes [ Nonpostal Services a. Picking up government forms (such as tax forms) Yes [] b. Assisting senior citizens, Yes [ No persons with disabilities, etc. If yes, please explain: 2. Do yoù pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? If yes, which offices:

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-2-

POSTAL SERVICE

3.	box service or gene				stion 4. If you receive Post Office x service at the Falls Church Main
	Better	Just as Good	No Opinion	Worse	
	Please explain				
4.	Do you currently us	se local businesses in the			
		Yes 🖽		No 🗆	
	If yes, would you co	ontinue to use them if the	Station/Branch is disc	ontinued?	
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Ad	ddress:				
Te	elephone number:		Date:	29	
		nal comments on a separate time to complete this que		ach it to this form.	
Ple	ease return your ques	tionnaire by January 19, 2	010 to the following addr	ress:	
PC	ost Office Review Coo D Box 3603				





Thank you for returning your questionnaire concerning the proposed discontinuance of the Pimmit Branch, Falls Church, VA. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Pimmit Branch should be pursued, a proposal will be written and forwarded to USPS Headquarters for final approval. If USPS Headquarters feels the proposal is warranted, a final determination will be written. Affected customers will be notified if a decision is made to discontinue the Pimmit Branch.

If you have additional questions or comments, please feel free to contact Donna Bradley, Postmaster, Falls Church, VA at 703 -532-8504.

Sincerely,

Robert S. Gingell

Sr. Manager, Post Office Operations

8409 Lee Highway



1. Please check the appropriate box to indicate if you use the Pimmit Branch for the following services: Monthly Postal Services Daily Weekly Never a. Buy stamps b. Mail letters N. c. Mail packages d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™ e. Send Express Mail® f. Pick up mail from a Post Office Box g. Pick up mail from general delivery h. Buying Postal Money Orders i. Buy stamp-collecting products Other postal services: a. Enter permit mailings Yes | Nonpostal Services a. Picking up government forms (such as tax forms) Yes No b. Assisting senior citizens, persons with disabilities, etc. Yes No 🗆 If yes, please explain: \_\_ 2. Do yoù pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? Yes If yes, which offices:

DOCKET NO. ITEM NO. PAGE 22643 12 104A

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3.	box service or ger	ier delivery, there will be no neral delivery service, comp e to your current service?	change to your delivery lete this section. How do	service - proceed to quest you think Post Office Box	ion 4. If you receive Post Office service at the Falls Church Main
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	Please explain				
4.	Do you currently u	ise local businesses in the	community?		
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		onal comments on a separa ne time to complete this que		ach it to this form.	
Ple	ease return your que	estionnaire by January 19, 2	2010 to the following addr	ess:	

Post Office Review Coordinator PO Box 3603 Winchester, VA 22604-2593





# Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pimmit Branch, Falls Church, VA. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Pimmit Branch should be pursued, a proposal will be written and forwarded to USPS Headquarters for final approval. If USPS Headquarters feels the proposal is warranted, a final determination will be written. Affected customers will be notified if a decision is made to discontinue the Pimmit Branch.

If you have additional questions or comments, please feel free to contact Donna Bradley, Postmaster, Falls Church, VA at 703 -532-8504.

Sincerely,

Robert S. Gingell

Sr. Manager, Post Office Operations

8409 Lee Highway

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Post Office Closure Date: January 18, 2010 12:14:54 PM EST 3 Attachments, 4.3 MB Save

Unfortunately I just received this information today. Attached is a letter requesting comments from closure. The deadline for reply is Jan 19. If you have the time today, perhaps you can send it today or hand deliver it to the post office tomorrow. Probably sending it late will also be better than not sending it at all.

If you cannot open the attachments, you could just call the postmaster, Donna Bradley at 703-532-8504 to let her know how you

If you blease explain

eel. Thanks	for your action!							
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ų.	Picking up government rumis (such as fax forms)	Yes		No	2			
11	Assisting senior citizens persons with disabilities, etc.	Yes		No	2			

<sup>2.</sup> Be you pass unother Post Office during business hours whill traveling to or from work, or shooping, or for personal needs?

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Types which offices	9				
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Prease add any additional comments on a separate piece of paper and attach it to this form Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by January 19, 2010 to the following address:

Rost Office Review Coordinator PD Box 3603 Windhoster VA 22604-2593

18 January 2010

To: Postmaster

Re: Possible closure of Pimmit Branch Office

From:

We bought our home partially because the Pimmit Branch was within easy walk. The 1.7 mile distance to the Falls Church Main Office mentioned in Mr. Gingell's letter of 7 January immaterial, since it can easily take 20 minutes or more by car, much longer by bus, and an hour on foot to reach the main post office. Many users of the Pimmit Branch do not have cars and rely on this close proximity to where we live

Closing the Pimmit Branch would result in a net loss to the Postal Service because many of us would simply go to Fedex, not the farther post office.

Please do not close this branch and please reconsider the Saturday and afternoon closures. Many of those who need the branch the most will not even be aware that it is up for closures because of language barriers and because they are working two or three jobs to make ends meet. They cannot get to the branch during its current hours and have been significantly impacted by the hours already cut.

We would be happy to discuss these concerns with you further.





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Post Office	Closu	ire	
January 18, 2010 12:14:	54 PM	EST	
3 Attachments, 4.3 MB	Save	*	

Unfortunately I just received this information today. Attached is a letter requesting comments from about the closure. The deadline for reply is Jan 19. If you have the time today, perhaps you can send it today or hand deliver it to the post office tomorrow. Probably sending it late will also be better than not sending it at all.

If you cannot open the attachments, you could just call the postmaster, Donna Bradley at 703-532-8504 to let her know how you feel.

Thanks for your action!

Check out the new	web site:

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#### Postal Customer Questionnaire

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ь	Assisting senior diszens persons with disabilities, etc.	Yes		No	K		
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<sup>2.</sup> Do you pass unother Post Office during business hours all to traveling to or from work, or shopping, or for personal needs?

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Do you currently	use local businesses in the r	mmunity?	
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Post Office Review Ci PO Bbx 3603	perdinater		
- O Bex 3603 Windhester VA 2260	4.2503		

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18 January 2010

To: Postmaster

Re: Possible closure of Pimmit Branch Office

From:

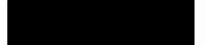
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We would be happy to discuss these concerns with you further.

Sincerely





May 18, 2010



#### Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pimmit Branch, Falls Church, VA. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You stated that the Pimmit Branch is within walking distance and that the 1.7 miles distance to the Falls Church Mail Office was immaterial since it can take 20 minutes or more of travel time. You further stated you would convert to FEDEX if the office were closed.

The Postal Service has developed a number of convenient options that can save customers a trip to the Post Office. For instance, customers can buy stamps online on our Web site at <a href="https://www.usps.com">www.usps.com</a>, by phone at 1-800-STAMPS24, or by mail. Stamp orders are delivered directly to customer mailing addresses. Our Click-N-Ship online mailing service will calculate and print mailing labels with postage. It also offers free Delivery Confirmation or Signature Confirmation as an option. Free carrier pickup may be requested online and is available with Express Mail Overnight Guaranteed, Priority Mail and International Mail. Customers can also place their mail on hold, file a change-of-address order, or request redelivery of an item of which a notice was left my calling 1-800-ASK-USPS or visiting <a href="https://www.usps.com">www.usps.com</a>.

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